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5	Attorney for Plaintiffs Kerry Reardon,			
6	James Lathrop, Julie McKinney, and Jonathan Grindell			
7				
8	IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA			
9				
10	PLAINTIFFS KERRY REARDON, JAMES LATHROP, JULIE MCKINNEY, and	CLASS ACTION COMPLAINT		
11	JONATHAN GRINDELL on behalf of themselves and all others similarly situated,			
12	Plaintiffs, JURY TRIAL DEMANDED			
13	v.	Civil Action No. 14-cv-05678		
14	UBER TECHNOLOGIES, INC.			
15	Defendant.			
16				
17	Plaintiffs Kerry Reardon, James Lathrop,	Julie McKinney, and Jonathan Grindell		
18	("Plaintiffs"), through their undersigned attorneys, on behalf of themselves and all persons similarly			
19	situated, complain against Uber Technologies, Inc. ("Uber" or "Defendant"), as follows:			
20	INTRODUCTION			
21	1. Plaintiffs bring this class action complaint for damages, injunctive relief, and any			
22	other available legal or equitable remedies, resulting from the illegal actions of Uber in sending text			
23	messages to Plaintiffs on their cellular telephones, in violation of the Telephone Consumer			
24	Protection Act, 47 U.S.C. § 227 et seq. ("TCPA") and Plaintiffs' privacy rights.			
25	2. The TCPA exists to prevent communications like the ones described within this			
26	complaint, and to protect the privacy of citizens like Plaintiffs. "Voluminous consumer complaints			
27	about abuses of telephone technology—for example, computerized calls dispatched to private			
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	-1-			
	COMPLAINT			

homes—prompted Congress to pass the TCPA." *Mims v. Arrow Fin. Servs., LLC*, 132 S. Ct. 740, 744 (2012).

3. When it passed the TCPA, Congress intended to provide consumers a choice as to how telemarketers may call them and found that "[t]echnologies that might allow consumers to avoid receiving such calls are not universally available, are costly, are unlikely to be enforced, or place an inordinate burden on the consumer." Pub. L. No. 102–243, § 11. Congress also found that "the evidence presented to the Congress indicates that automated or prerecorded calls are a nuisance and an invasion of privacy, regardless of the type of call . . . " *Id.* at §§ 12-13.

9 4. The TCPA's ban on telephone calls made using an automatic telephone dialing
system ("ATDS" or "autodialer"), as defined by 47 U.S.C. § 227(a)(1), has been interpreted to
extend to unsolicited autodialed text messages sent to cellular phones. *E.g.*, FCC Declaratory
Ruling, 27 F.C.C.R. 15391, 2012 WL 5986338 (Nov. 29, 2012); *Gomez v. Campbell-Ewald Co.*,
768 F.3d 871, 876 (9th Cir. 2014); *Gager v. Dell Fin. Servs.*, *Inc.*, 727 F.3d 265, 269 n.2 (7th Cir.
2013).

15 5. Uber is a nationwide passenger transportation service that connects riders and drivers
16 through a cellular telephone application.

17 6. The Uber cellular telephone application allows users to request and pay for on
18 demand car services.

19 7. Uber drivers use their own cars to provide the car services but receive requests from
20 Uber users via the cellular telephone application.

8. Uber has rapidly expanded since its founding in 2009 and now provides services in
over 200 cities across 45 different countries.

9. Uber's website states: "With millions of riders and ever-increasing demand for more
rides in even more cities, we are always working hard to recruit new drivers onto the platform."
Craig, *Uber's Marketing Program to Recruit Drivers: Operation Slog*, Uber (Aug. 26, 2014), *available at* http://blog.uber.com/operation-slog.

27 10. Uber's recruiting tactics include sending prolific text messages to prospective Uber
28 drivers.

COMPLAINT

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11. On December 11, 2014, Vice published an article titled, "Uber's Text Message 2 Spam is Driving People Crazy." Jason Koebler, Uber's Text Message Spam is Driving People 3 Crazy, Motherboard (Dec. 11, 2014), available at http://motherboard.vice.com/read/ubers-textmessage-spam-is-driving-people-crazy. 4

The article discusses complaints filed with the Federal Trade Commission that 5 12. describe the high volume of text messages people have received from Uber and their inability to 6 7 make them stop. According to the article, people have been unable to get Uber to stop sending them 8 text messages even after telling Uber multiple times to stop doing so. One person filed a complaint 9 stating, "Uber has been texting me for the past month. They texted me on Christmas eve at 1:44am and 4:10am. I returned texts saying STOP. I wrote them an email asking them to remove my 10 number from their lists. And I'm still getting text messages." Another person reported receiving 42 11 12 text messages from Uber in two weeks.

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JURISDICTION AND VENUE

13. 14 This Court has original jurisdiction over this class action pursuant to 28 U.S.C. § 15 1332(d). Plaintiffs and members of the Classes have suffered aggregate damages exceeding \$5,000,000, exclusive of interest and costs, and is a class action in which any member of the classes 16 of plaintiffs is a citizen of a state different from any defendant. 17

18 14. This Court also has federal question jurisdiction over this case pursuant to 28 U.S.C. 19 § 1331, pursuant to Defendant's violation of the TCPA.

20 15. Venue is proper in this District under 28 U.S.C. § 1391(b) because Uber is a resident of this District and significant events giving rise to this case took place in this District. 21

PARTIES

COMPLAINT

- 8. Plaintiff Kerry Reardon is a citizen residing in Nashua, New Hampshire.
- 9. Plaintiff James Lathrop is a citizen residing in Gresham, Oregon.
- 10. Plaintiff Julie McKinney is a citizen residing in Lees Summit, Missouri.
- 11. Plaintiff Jonathan Grindell is a citizen residing in Salem, Oregon.
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12. Defendant Uber is a transportation service which connects passengers to drivers via a 2 cellular telephone application. Uber is a Delaware corporation with its principal place of business at 3 1455 Market Street, 4th Floor, San Francisco, CA 94103.

FACTS AS TO PLAINTIFF JULIE MCKINNEY

13. Plaintiff McKinney has never been an Uber member, driver, or user. She has never applied to be an Uber driver and has never given Uber her cellular telephone number.

14. In or around December of 2014, McKinney received at least three text messages on her cellular telephone from Uber about working for Uber as a driver.

15. 9 The text messages are not personalized to McKinney and are large automated text distributions from Uber to multiple recipients. 10

16. For example, on December 4, 2014, at 6:50 p.m., McKinney received a message 12 from Uber stating, "Do your first trip before 12/12 and qualify for Uber's \$215 guaranteed 12/12-13 12/14. Finish sign up today partners.uber.com for details t.uber.com/KCapplied." See Ex. A, at 1.¹

17. 14 On December 17, 2014, at 7:40 p.m., Uber sent McKinney a message stating, 15 "UBER: Start driving before 12/31 & make up to \$35/hr on New Year's Eve! Finish your application: partners.uber.com." See id. 16

18. 17 The text messages that Uber sent to McKinney were to a cellular telephone number 18 for which McKinney is charged for incoming calls and text messages pursuant to 47 U.S.C. § 19 227(b)(1)(A)(iii). The last four digits of McKinney's cellular telephone number are "5947."

20 19. The text messages that Uber sent were not for an emergency purpose as defined by 21 47 U.S.C. § 227(b)(1)(A)(i).

20. Uber sent the text messages via an ATDS or autodialer as defined by 47 U.S.C. § 227(a)(1). The ATDS has the capability to both (1) store or produce telephone numbers to be texted using a random or sequential number generator, and (2) automatically send text messages from a list 25 or database of telephone numbers, without human intervention.

26 21. The text messages from Uber also constitute artificial or prerecorded voice calls 27 pursuant to 47 U.S.C. § 227(b)(1).

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¹ Attached hereto at Exhibit A is a sampling of screenshots of text messages Plaintiff McKinney received from Uber. -4

COMPLAINT

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22. The automated text messages that Uber sent to McKinney were sent without
 McKinney's prior express consent.

23. The automated text messages that Uber sent to McKinney were telemarketing, as defined by 47 C.F.R. § 64.1200.

24. McKinney alleges that each text message she received from Uber violated 47 U.S.C. § 227(b)(1).

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FACTS AS TO PLAINTIFF KERRY REARDON

8 25. During the summer of 2014, Reardon signed up to become an Uber driver through
9 Uber's website. Although she was approved to become a driver, she decided against it since she did
10 not have the time.

11 26. Soon after applying to be an Uber driver, Reardon started to receive multiple
12 automated text messages from Uber from several different phone numbers. She would often receive
13 several text messages in a single day.

14 27. Reardon did not expect to receive a barrage of text messages from Uber as a result of15 providing Uber with her cell phone number.

16 28. Uber never sent Reardon a text message informing her that she could opt out of17 receiving text messages.

18 29. Reardon has received dozens of automated text messages since the summer of 201419 from many different phone numbers connected with Uber.

30. Most of the text messages are not personalized for Reardon and are large automated
text distributions from Uber to multiple recipients. For example, on December 3, 2014, Reardon
received a message at 12:28 p.m. from (402) 807-2947 stating, "Happy holidays from Uber!
December is our busiest month of the year – cash in on this flurry of demand! . . ." *See* Ex. B, at 2.²

24 31. Some of Uber's text messages are addressed to "Kerry" from "Andrew." However,
25 the text messages from "Andrew" originate from several different numbers.

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² Attached hereto at Exhibit B is a sampling of screenshots of text messages Plaintiff Reardon received from Uber.

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1 32. For example, on November 18, 2014, Reardon received an automated text message at 2 9:27 p.m. from (508) 214-4502 stating, "Hi Kerry, Andrew here from Uber Manchester. Just a 3 reminder – peak demand times in Manchester are Thursday nights 5-11pm . . ." See id. at 1. 33. On December 11, 2014, Reardon received an automated text message at 10:37 a.m. 4 5 from (201) 467-4069 stating, "Hi Kerry, Andrew here from Uber Manchester. This weekend should be our biggest of the year -- sign online Thursday, Friday, and Saturday to take advantage! ... " See 6 7 id. at 3. 8 34. The automated text messages that Uber sent to Reardon were to a cellular telephone 9 number for which Reardon is charged for incoming calls and text messages pursuant to 47 U.S.C. § 227(b)(1)(A)(iii). The last four digits of Reardon's cellular telephone number are "0151." 10 11 35. The text messages that Uber sent were not for an emergency purpose as defined by 12 47 U.S.C. § 227(b)(1)(A)(i). 13 36. Uber sent the text messages via an ATDS or autodialer as defined by 47 U.S.C. § 14 227(a)(1). The ATDS has the capability to both (1) store or produce telephone numbers to be texted 15 using a random or sequential number generator, and (2) automatically send text messages from a list 16 or database of telephone numbers, without human intervention. 37. The text messages from Uber also constitute artificial or prerecorded voice calls 17 18 pursuant to 47 U.S.C. § 227(b)(1). 19 38. The automated text messages that Uber sent to Reardon were sent without Reardon's 20 prior express consent. 21 39. The automated text messages that Uber sent to Reardon were telemarketing, as defined by 47 C.F.R. § 64.1200. 22 23 40. Reardon alleges that each text message she received from Uber violated 47 U.S.C. § 227(b)(1). 24 25 FACTS AS TO PLAINTIFF JAMES LATHROP 26 41. In July of 2014, Lathrop was interested in becoming a driver for Uber. He began the 27 sign-up process to learn about the requirements to become an Uber driver. 28 COMPLAINT

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1 42. Lathrop provided his personal information at the beginning of the sign-up process, 2 but he decided not to complete the process to become a driver after learning that his car did not meet 3 Uber's requirements. 43. Lathrop never finished the process to become an Uber driver. 4 44. 5 Lathrop did not, at any point during the sign-up process, provide express consent to receive automated text messages to his cell phone. 6 7 45. In October of 2014, Lathrop began to receive automated text messages from Uber. 8 46. Uber never sent Lathrop a text message informing him that he could opt out of 9 receiving text messages. 10 47. Between October of 2014 and December 22, 2014, Lathrop received approximately 11 19 automated text messages from Uber from approximately 13 different numbers. 48. 12 The text messages are not personalized to Lathrop and are large automated text 13 distributions from Uber to multiple recipients. 49. 14 For example, on October 7, 2014, Lathrop received a message at 11:13 a.m. from 15 (484) 228-7030 stating, "Uber: We are expanding our footprint in Oregon and want to get you on 16 the road! Please check your email for next steps." See Ex. C, at 1.³ 17 50. On December 3, 2014, Lathrop received a message at 11:37 a.m. from (484) 575-18 4191 stating, "UBER: Come to our Onboarding Event TOMORROW to claim your \$100 Bonus!" 19 See id. at 3. 51. 20 The automated text messages that Uber sent to Lathrop were to a phone number for 21 which Lathrop is charged for incoming calls and text messages pursuant to 47 U.S.C. § 22 227(b)(1)(A)(iii). The last four digits of Lathrop's phone number are "6425." 23 52. The text messages that Uber sent were not for an emergency purpose as defined by 47 U.S.C. § 227(b)(1)(A)(i). 24 25 53. Uber sent the text messages via an ATDS or autodialer as defined by 47 U.S.C. § 26 227(a)(1). The ATDS has the capability to both (1) store or produce telephone numbers to be texted 27 28 ³ Attached hereto at Exhibit C is a sampling of screenshots of text messages Plaintiff Lathrop received from Uber. -7-

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using a random or sequential number generator, and (2) automatically send text messages from a list
 or database of telephone numbers, without human intervention.
 54. The text messages from Uber also constitute artificial or prerecorded voice calls

54. The text messages from Uber also constitute artificial or prerecorded voice calls pursuant to 47 U.S.C. § 227(b)(1).

5 55. The automated text messages that Uber sent to Lathrop were sent without Lathrop's
6 prior express consent.

7 56. The automated text messages that Uber sent to Lathrop were telemarketing, as
8 defined by 47 C.F.R. § 64.1200.

9 57. Lathrop alleges that each text message he received from Uber violated 47 U.S.C. §
10 227(b)(1).

FACTS AS TO PLAINTIFF JONATHAN GRINDELL

12 58. In or around October of 2014, Grindell began an application to become an Uber
13 driver through Uber's website. As part of that application process, Grindell provided Uber with his
14 cellular phone number. Grindell did not complete the process to become an Uber driver.

15 59. Soon after providing Uber with his cellular phone number, Grindell started to receive
16 multiple automated text messages from Uber from several different phone numbers.

17 60. Grindell tried to stop the text messages several times. He has replied to Uber's text
18 messages saying, "Remove" and still continues to receive automated text messages from Uber.

19 61. Grindell has received automated text messages daily during the last two weeks of20 December of 2014.

62. Most of the text messages are not personalized for Grindell and are large automated
text distributions from Uber to multiple recipients. For example, on December 31, 2014, Reardon
received a message at 10:25 a.m. from (402) 807-2771, stating "LAST CHANCE to get on Uber
before the New Year's Eve rush. Earn up to \$31/hr on the biggest night of the year!..."

25 63. The automated text messages that Uber sent to Grindell were to a cellular telephone
26 number for which Grindell is charged for incoming calls and text messages pursuant to 47 U.S.C. §
27 227(b)(1)(A)(iii). The last four digits of Grindell's cellular telephone number are "2116."

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1	64. Grindell's cell phone plan	only provides for 1000 text messages a month. Due to		
2	Uber's incessant text messages, Grindell has had to alter his cell phone usage patterns, resorting to			
3	Facebook messages and other means of communication in order to reach his family and friends.			
4	65. The automated text messag	es that Uber sent Grindell were not for an emergency		
5	purpose as defined by 47 U.S.C. § 227(b)(1)(A)(i).			
6	66. Uber sent the text messages	s to Grindell via an ATDS or autodialer as defined by 47		
7	U.S.C. § 227(a)(1). The ATDS has the capability to both (1) store or produce telephone numbers to			
8	be texted using a random or sequential number generator, and (2) automatically send text messages			
9	from a list or database of telephone numbers, without human intervention.			
10	67. The automated text messag	es from Uber also constitute artificial or prerecorded		
11	voice calls pursuant to 47 U.S.C. § 227(b)(1).			
12	68. The automated text messag	es that Uber sent to Grindell were sent without Grindell's		
13	prior express consent. Moreover, Uber continued to send Grindell text messages even after Grindell			
14	explicitly asked to be removed.			
15	69. The automated text messag	es that Uber sent to Grindell were telemarketing, as		
16	defined by 47 C.F.R. § 64.1200.			
17	70. Grindell alleges that each to	ext message he received from Uber violated 47 U.S.C. §		
18	227(b)(1).			
19	CLASS A	CTION ALLEGATIONS		
20	71. Plaintiff Julie McKinney b	ings this action on behalf of herself and a class of all		
21	others similarly situated ("Class A"), defined as follows:			
22				
23	All persons domiciled within the United States who, within the last four years, received a non-emergency text message on their cellular telephone			
24	from Uber, without their prior express consent, via an ATDS, and prior to receiving the text message had not provided Uber with the cellular			
25		they received the text message from Uber.		
26		ames Lathrop, and Jonathan Grindell bring this action on		
27	behalf of themselves and a class of all others similarly situated ("Class B") defined as follows:			
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	-9-			
		COMPLAINT		

All persons domiciled within the United States who, within the last four years, received a non-emergency text message on their cellular telephone from Uber, without their prior express consent, via an ATDS, after providing Uber with the telephone number at which they received the text message from Uber through Uber's website.

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73. Defendant and its employees or agents are excluded from the Classes.

74. Members of the Classes are so numerous that joinder is impracticable. While the exact number of class members is unknown to Plaintiffs, it is believed that the Classes are comprised of thousands of members geographically disbursed throughout the United States. The Classes are readily identifiable from information and records in the possession of Uber and third parties.

10 75. Common questions of law and fact exist as to all members of the Classes. These
11 questions predominate over questions that may affect only individual class members because
12 Defendant has acted on grounds generally applicable to the Classes. Such common and legal
13 factual questions include:

a. Whether the Defendant's conduct violates the TCPA;

b. Whether the Defendant's text messages were sent for an emergency purpose;

- 16 c. Whether the Defendant obtained valid express consent from the automated text
 17 message recipients;
- d. Whether Defendant adhered to requests by Class members to stop sending text
 messages;
- 20 e. Whether the Defendant keeps records of text message recipients who revoked
 21 consent to receive text messages;

f. Whether Plaintiffs and members of the Classes are entitled to damages, costs, or
attorney's fees from Defendant;

g. Whether Defendant violated the privacy rights of Plaintiffs and members of the
Classes;

26 h. Whether Defendant's conduct caused Plaintiffs and members of the Classes
27 inconvenience or annoyance;

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-10-

COMPLAINT

i. Whether Plaintiffs and members of the Classes are entitled to compensatory damages;

 j. Whether Plaintiffs and members of the Classes are entitled to treble damages based on the willfulness of Defendant's conduct;

k. Whether Plaintiffs and members of Class A and Class B are entitled to a permanent injunction enjoining Defendant from continuing to engage in its unlawful conduct;

76. Plaintiff McKinney's claims are typical of the members of Class A as all members of the Class A are similarly affected by the Defendant's actionable conduct. Defendant's conduct that gave rise to the claims of Plaintiff McKinney and members of the Class A (*i.e.* using an autodialer to send unsolicited text messages to cellular phones owned by Plaintiff McKinney and members of Class A) is the same for all members of Class A.

77. Plaintiff Reardon's, Plaintiff Lathrop's, and Plaintiff Grindell's claims are typical of the members of Class B as all members of the Class B are similarly affected by the Defendant's actionable conduct. Defendant's conduct that gave rise to the claims of Plaintiffs Reardon, Lathrop, Grindell, and members of the Class B (*i.e.* using an autodialer to send unsolicited text messages to cellular phones owned by Plaintiffs Reardon and Lathrop, Grindell, and members of Class B) is the same for all members of Class B.

78. Plaintiffs will fairly and adequately protect the interests of the Classes because they
have no interests antagonistic to, or in conflict with, the Classes that Plaintiffs seek to represent.
Furthermore, Plaintiffs have retained counsel experienced and competent in the prosecution of
complex class action litigation.

79. Class action treatment is a superior method for the fair and efficient adjudication of
this controversy, in that, among other things, such treatment will permit a large number of similarly
situated persons or entities to prosecute their common claims in a single forum simultaneously,
efficiently, and without the unnecessary duplication of evidence, effort, expense, or the possibility
of inconsistent or contradictory judgments that numerous individual actions would engender. The
benefits of the class mechanism, including providing injured persons or entities with a method for

obtaining redress on claims that might not be practicable to pursue individually, substantially outweigh any difficulties that may arise in the management of this class action.

80. Plaintiffs know of no difficulty to be encountered in the maintenance of this action that would preclude its maintenance as a class action.

81. Defendant has acted or refused to act on grounds generally applicable to the Classes, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Classes as a whole.

COUNT I

Violation of the Telephone Consumer Protection Act (47 U.S.C. § 227 et seq.)

10 82. Plaintiffs incorporate by reference all above paragraphs as though fully repeated
11 herein.

12 83. The TCPA prohibits the use of an ATDS or autodialer to make any call or send any
13 text message to a wireless phone number without the prior express consent of the contacted party or
14 in the absence of an emergency.

15 84. The foregoing acts and omissions of Defendant constitute numerous and multiple
16 violations of the TCPA, including but not limited to each and every one of the above-cited
17 provisions of 47 U.S.C. § 227 *et seq*.

18 85. As a result of Uber's violations of 47 U.S.C. § 227 *et seq.*, Plaintiffs and members of
19 the Classes are entitled to an award of \$500.00 in statutory damages, for each and every negligent
20 violation, pursuant to 47 U.S.C. § 227(b)(3).

86. As a result of Uber's violations of 47 U.S.C. § 227 *et seq.*, Plaintiffs and members of
the Classes are entitled to an award of \$1,500.00 in statutory damages, for each and every knowing
and/or willful violation, pursuant to 47 U.S.C. § 227(b)(3).

24 87. Plaintiffs and members of the Classes also suffered damages in the form of invasion
25 of privacy, in addition to text message, data, and other charges to their cellular telephone plans.

26 88. Plaintiffs and members of the Classes are also entitled to and seek injunctive relief
27 prohibiting Uber's illegal conduct in the future.

-12-COMPLAINT

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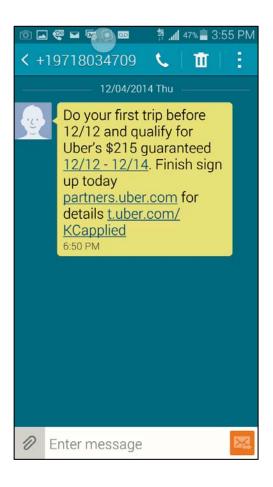
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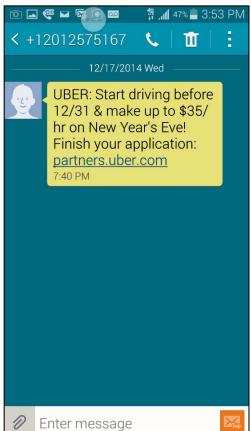
1		PRAYER	FOR RELIEF		
2	WHEREFORE, Plaintiffs and the Classes demand a jury trial on all claims so triable and				
3	judgment as follows:				
4	1.		r each negligent violation of the TCPA over the last		
5		four years;			
6	2.	Statutory damages of \$1,500.00 for each knowing or willful violation of the TCPA			
7		over the last four years;			
8	3.	Actual and punitive damages aris	Actual and punitive damages arising from Defendant's wrongful and illegal conduct;		
9	4.	A permanent injunction prohibiting Defendant from sending text messages via the			
10		use of an ATDS or autodialer without recipients' prior express consent;			
11	5.				
12	6.	5. Litigation expenses and costs of the instant suit; and			
13	7.	Such other or further relief as the	e Court deems proper.		
14	JURY DEMAND				
15	Plaintiffs demand trial by jury on all counts for which a jury trial is permitted.				
16					
17	Dated: Dece	ember 31, 2014	Respectfully submitted,		
18					
19			/s/ Hassan A. Zavareei		
20			Hassan A. Zavareei (SBN 181547) hzavareei@tzlegal.com		
21			TYCKO & ZAVAREEI LLP 2000 L Street, N.W., Suite 808		
22			Washington, DC 20036 Tel.: (202) 973-0900		
23			Fax: (202) 973-0950		
24			Attorney for Plaintiffs Kerry Reardon, James Lathrop, Julie McKinney, and Jonathan		
25			Grindell		
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	-13-				
	COMPLAINT				

EXHIBIT A

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Text Messages to Plaintiff Julie McKinney





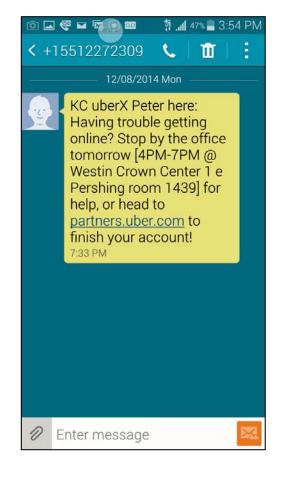
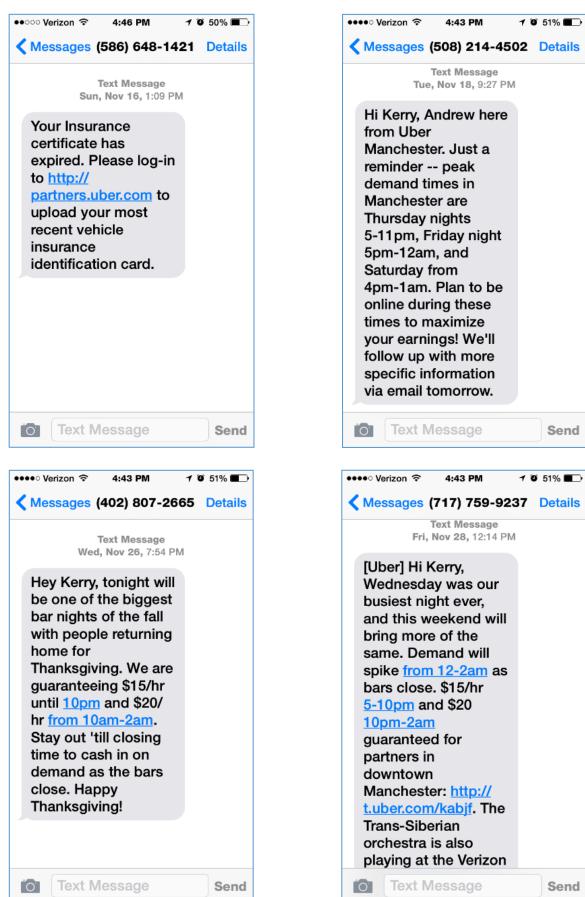


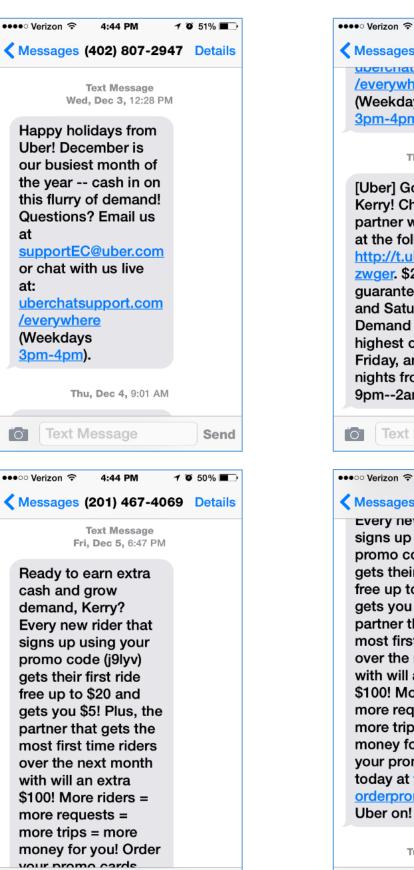
EXHIBIT B

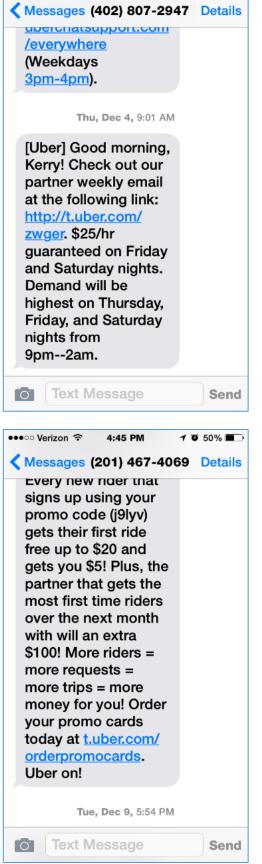
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Text Messages to Plaintiff Kerry Reardon

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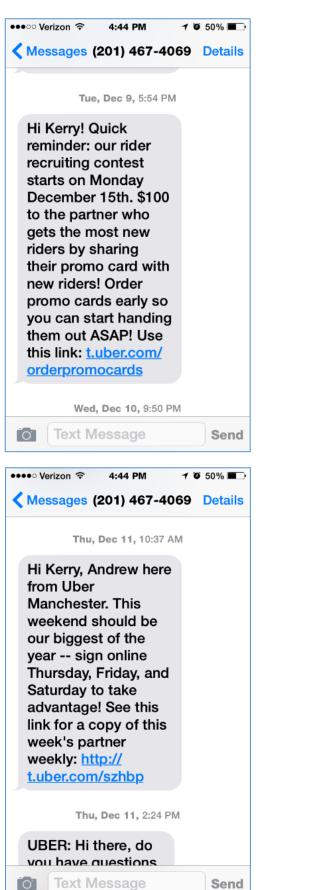
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Text Messages to Plaintiff Kerry Reardon

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Text Message

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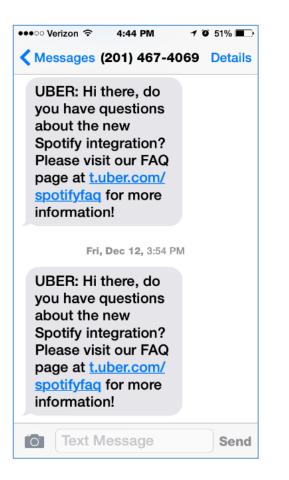


•••ः Verizon ᅙ 4:44 PM 1 🖸 50% 🔳 **Messages (201) 467-4069** Details them out ASAP! Use this link: t.uber.com/ orderpromocards Wed, Dec 10, 9:50 PM Uber: Make extra money now, by driving with Uber this weekend! Questions? Email us at partnersEC@uber.co <u>m</u>. Thu, Dec 11, 10:37 AM Hi Kerry, Andrew here from Uber Manchester, This weekend should be Text Message Send 0 •••०० Verizon ᅙ 4:44 PM 1 0 51% **Messages (201) 467-4069** Details link for a copy of this week's partner weekly: http:// t.uber.com/szhbp Thu, Dec 11, 2:24 PM UBER: Hi there, do you have questions about the new Spotify integration? Please visit our FAQ page at t.uber.com/ spotifyfag for more information! Fri, Dec 12, 3:54 PM UBER: Hi there, do you have questions -----Text Message Send

Text Messages to Plaintiff Kerry Reardon

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Text Messages to Plaintiff Kerry Reardon



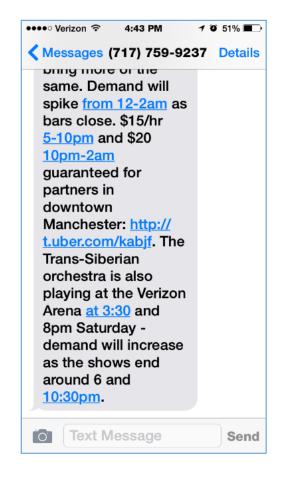
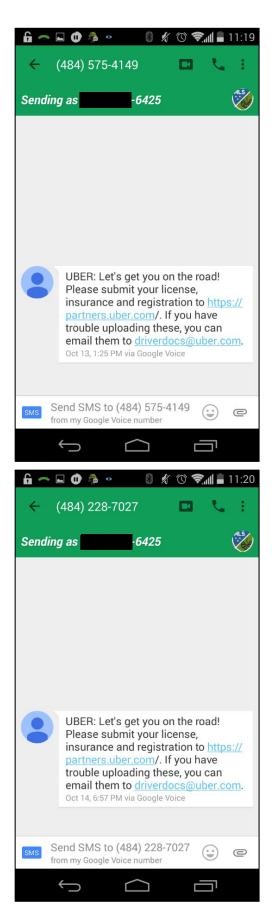
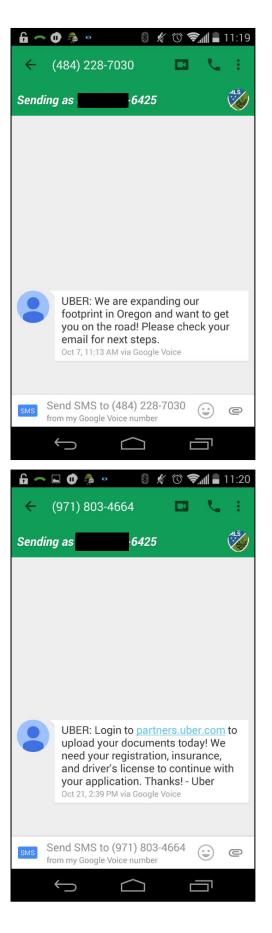


EXHIBIT C

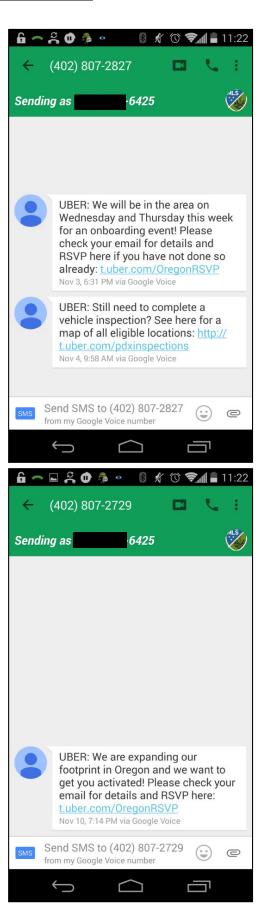
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Text Messages to Plaintiff James Lathrop





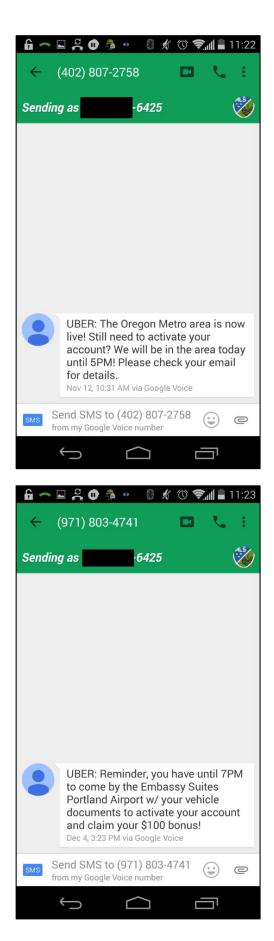
🔓 🖚 🖬 🐽 🦣 🔹 🛛 🚦 🕺 🔞 🖉 🕤 😴 📶 🛢 11:20 (971) 803-4671 MLS V Sending as -6425 UBER OREGON: We will be in the area for an onboarding event this Wednesday and Thursday! Interested in attending? Please RSVP here: t.uber.com/OregonRSVP Nov 1, 4:46 PM via Google Voice Send SMS to (971) 803-4671 SMS (\cdot) O from my Google Voice number \hookrightarrow ┓ 🔓 🖚 🗳 🤗 🔮 🔹 | 🖉 🌾 🏹 🕲 📚 🕯 11:22 (402) 807-2606 ← MLS 6425 Sending as UBER: Reminder, we are at the Ramada Portland Airport at 6221 NE 82nd Ave Portland, OR until 8 PM tonight to get you activated! We are expanding our footprint in Oregon and want to get you on the road! Nov 5, 3:11 PM via Google Voice Send SMS to (402) 807-2606 $(\cdot \cdot)$ O from my Google Voice number \leftarrow Γ ٦

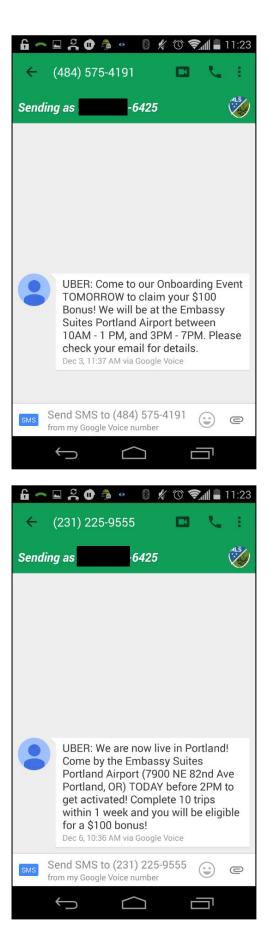


Text Messages to Plaintiff James Lathrop

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Text Messages to Plaintiff James Lathrop





Text Messages to Plaintiff James Lathrop

